Text Messaging solutions Enhanced with SMS+

2sms.com

Secure, Reliable, Compliant, Managed and IT ready

FEATURES
- Call to Action
- Communicate with key people at key times
- SMS is responded to quicker than email
- Audit trail

BENEFITS OF 2SMS
- Information security: ISO 27001:2013
- Customer support: 24x7
- Flexible pricing
- Cloud storage of message records
- Audit Trail of delivery and read events
- TRUSTe certified privacy

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SMS Incident Management

OVERVIEW
The key to effective incident management it getting the right people informed of an event, and tasked to fix it. Activating the problem solvers, while communicating with affected user groups, is vital when managing incidents.
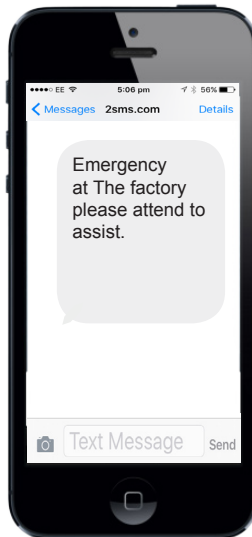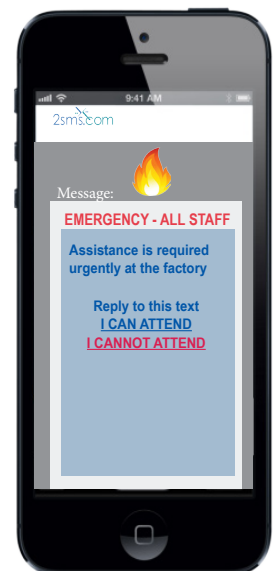

SMS
SMS can be connected to your Incident Management software, allowing you to communicate with key stakeholders in a timely fashion. SMS is acted upon faster than email, helping to expedite problem resolution. SMS has an audit trail allowing review of communications to ensure SLA's are met.

UPGRADE WITH SMS+
SMS+ enhances regular SMS. With longer message length and rich content, you also gain the ability to brand your messages with your corporate logo. You can encrypt your messages, and set them to expire after a certain time. Messages sent via SMS+ can be read only by the intended user, providing the ideal solution for your more sensitive communications.

To learn more, please call