

Text Messaging solutions Enhanced with SMS+



**Secure, Reliable, Compliant,
Managed and IT ready**

FEATURES

- Replies from customers
- Customer surveys
- Process feedback

BENEFITS OF 2SMS

- Information security: ISO 27001:2013
- Customer support: 24x7
- Flexible pricing
- Cloud storage of message records
- Audit Trail of delivery and read events
- TRUSTe certified privacy

CONTACT 2SMS

Trent House, University Way,
Cranfield,
Bedfordshire MK43 0AN
UK
T +44 (800) 652 2277

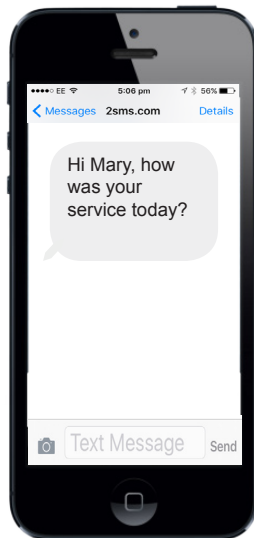
8951 Cypress Waters Blvd,
Suite 160
Dallas, TX 75019
USA
T +1-877-276-7266

support@2sms.com
www.2sms.com

SMS Customer Feedback

OVERVIEW

Listening to customers allows you to react quickly to their feedback and develop your products and services to better meet their needs. As customers text in their comments, it will help you remain customer centric and gain competitive advantage.



SMS

SMS allows you to receive customer feedback and flow them back in to your business process. This allows for a dialogue between you and your customers. Their responses can be directed according to your business rules based on message content.

UPGRADE WITH SMS+

SMS+ enhances SMS, allowing you to build and send questionnaires to your clients. You can set time limits and send a reminder message for people who have not met the deadline. The data you collect can be viewed online or downloaded.



To learn more, please call